

# Don't Lose Your **Medi-Cal** Coverage!



**Starting in April 2023, keep you and your family covered by completing and submitting your Medi-Cal renewal packet.**

Since March 2020, Medi-Cal renewal processing was put on hold, and beneficiaries retained their Medi-Cal coverage due to the continuous coverage requirement. **The continuous coverage requirement ended on March 31, 2023.**

Alameda County Social Services Agency resumed the Medi-Cal renewal process beginning April 2023. **If you do not complete and submit your renewal packet, you may lose your Medi-Cal coverage at the end of your renewal month.** If you have not received a Medi-Cal renewal packet or a notice that your Medi-Cal has been renewed, contact or visit us using one of the methods listed on the back.



Alameda County  
**Social Services Agency**

Read on to learn more 

## What do I need to do?

As a Medi-Cal beneficiary, you must report any changes to your contact information (i.e., home and mailing addresses, phone number, and email) to the Social Services Agency. This helps ensure that you receive the forms and notices sent to you in connection with your Medi-Cal eligibility.

Your renewal packet will be mailed to you and you must submit it before the end of your renewal month. Any changes to your household situation such as income, pregnancy, or a new household member should be reported on your renewal.

## How can I submit my Medi-Cal renewal?

Once you have completed the forms in your renewal packet, there are several ways to submit it.

### Online

BenefitsCal  
[benefitscal.com](https://benefitscal.com)

### Fax

**510-670-5095**

### Mail

Your renewal packet can be mailed to any Social Services Agency office listed to the right

### In-Person

Visit any of our offices listed to the right

### Office Locations

**Eastmont Self-Sufficiency Center**  
6955 Foothill Blvd.  
Oakland, CA 94605

**Enterprise Self-Sufficiency Center**  
8477 Enterprise Way  
Oakland, CA 94621

**Gail Steele Multi-Service Center**  
24100 Amador St.  
Hayward, CA 94544

**North Oakland Self-Sufficiency Center**  
2000 San Pablo Ave.  
Oakland, CA 94612

**Livermore Self-Sufficiency Center**  
2499 Constitution Dr.  
Livermore, CA 94551

**Fremont Office**  
39155 Liberty St., Ste. C330  
Fremont, CA 94536

## How can I get help with completing and submitting my Medi-Cal Renewal?

You can get assistance with completing your renewal from Social Services Agency staff at our offices. In addition, the community-based organizations listed at [HealthyAC.org](https://HealthyAC.org) are available to help you with completing and submitting your Medi-Cal renewal.